

Privacy Policy

Effective Date: November 7, 2025

At Greater Way Home Inspections (“we,” “us,” or “our”), your privacy is very important to us. This Privacy Policy explains how we collect, use, and protect your information when you visit our website, contact us, or use our services. By using our website, you agree to the terms of this policy.

1. Information We Collect

We may collect: **Personal Information** – name, email, phone number, property address. **Payment Information** – billing or payment details for inspection services. **Technical Information** – IP address, browser type, and usage data via cookies or analytics tools.

2. How We Use Information

We use collected information to: Schedule and perform inspections. Respond to inquiries or send reports. Process payments and manage records. Improve our website and customer experience. Send appointment reminders and service notifications (including via email or SMS if you’ve opted in).

3. Information Sharing

We never sell or trade personal information. We may share limited data with: Trusted service providers who assist in billing, scheduling, or communication. Legal authorities when required to comply with applicable laws.

4. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information. However, no system is completely secure, and we cannot guarantee absolute security.

5. Cookies and Analytics

Our website may use cookies and analytics tools to improve performance and understand user behavior. You can disable cookies in your browser settings, but some site functions may be affected.

6. Your Rights

You may request access to, correction of, or deletion of your personal information. You can also opt out of marketing emails at any time by contacting us or clicking “unsubscribe” in our messages.

7. SMS Text Messaging

If you choose to receive SMS text messages from us (e.g., appointment confirmations, reminders, or service updates), the following terms apply: **Consent:** You will only receive SMS messages if you explicitly opt in during booking or by contacting us. **Message Frequency:** Varies by service activity (typically a few messages per inspection). **Opt-Out:** You can reply **STOP** at any time to cancel SMS messages. You may also contact us to be removed. **Help:** Reply **HELP** for assistance. **Carrier & Charges:** Message and data rates may apply. Carriers are not liable for delayed or undelivered messages. **Data Use:** Phone numbers collected for SMS are used only to send the messages you requested and to manage your preferences, consistent with this Privacy Policy.

Greater Way Home Inspections PLLC. Terms and Conditions / Privacy Policy.

Greater Way Home Inspections PLLC. Respects your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data.

- **Data Collection:** We will collect your name, E mail address, mailing address, and mobile phone number when you sign up for SMS updates. The information will be collected via the website contact form, email, rental agreement, or third-party reservation systems.
- **Data Usage:** We use your data solely for sending Customer Care.
- **Data Security:** We protect your data with secure storage measures to prevent unauthorized access.
- **Data Retention:** We retain your information if you are subscribed to our SMS service. You may request deletion at any time.

- MESSAGE AND DATA RATES MAY APPLY. Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan.
- Messages are recurring, and message frequency varies.
- Contact Greater Way Home Inspections PLLC. at (979) 335-5004 or philip@greaterwayhomeinspections.com for HELP or to STOP receiving messages.
- Opt-Out: You can opt out of the SMS list at any time by texting, emailing, or replying STOP or UNSUBSCRIBE to philip@greaterwayhomeinspections.com or (979) 335-5004. After unsubscribing, you will receive a final SMS to confirm you have unsubscribed and we will remove your number from our list within 24 hours.
- You can send HELP for additional assistance, and you will receive a text including our Phone number, email and website. We are here to help you.

Non-Sharing Clause: We do not share your data with third parties for marketing purposes. Greater Way Home Inspections PLLC., will not sell, rent, or share the collected mobile numbers.

8. Updates to This Policy

We may update this Privacy Policy from time to time. The updated version will always be posted on this page with a new effective date if material changes are made.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Greater Way Home Inspections

Email: philip@greaterwayhomeinspections.com

Phone: (979) 335-5004

Website: www.greaterwayhomeinspections.com